

How to program your remote control

Section #1 - RC306

If you have a handheld with 2 blue up/down buttons and 1 additional button then use these instructions to reprogram the handhelds. If your lift is less than 1 year old and you have different looking handheld and base unit, please see section 2. If this procedure does not work, please contact us for a replacement which may be covered under warranty. The base unit up/down controls should always work even if the handhelds do not.

Locate the following : 1/ Base unit found inside the white PowerPack box, 2/ Handheld units/FOBs

Here is how you reprogram the remotes should your handhelds lose the pairing or if we replaced your base unit and did not have your handhelds. 1st make sure your main 12v Deep Cycle battery is strong.

Step # 1 – press and release the red button on the side of the base unit – as shown below



Step 2 – press the blue 'up' button on the handheld remote control 3-4 times. The 4th press should activate lift. If you try this procedure a couple times and your handheld still will not pair with the base unit, then we can provide a replacement that may be under warranty.

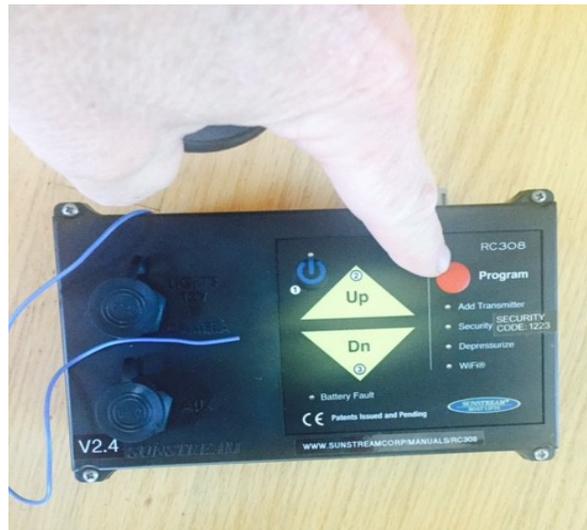


Repeat for each remote that you want to pair to that base unit. If you have a handheld that controls more than one lift at the same time, then press and hold the red bottom on the side of the base unit for 15 sec. And it will clear all the handhelds. After clearing all handhelds for that lift, reprogram the correct handheld to that lift using the above procedure in Step #1.

Section #2 - RC308

There is an issue with the RC308 where it loses the pairing with the handheld. If your base remote control unit inside your white hydraulic box looks like the picture below, we will replace it with a new RC400 under warranty. In the meantime, you should be able to easily re-pair the handheld to the base unit and use it until we can get you an RC400 replacement.

Step #1 – Press and release the **RED** program button as shown below



Step #2 – Press and release the UP button on the handheld unit 4+ times. On the 4th press, it should activate the lift.



*** 9 out of 10 times this procedure will work and you can begin using your handheld again. If it loses the pairing again, simply repeat. If it does not pair (1/10 times it won't) then use the base unit until we can get you the new RC400. Please make sure we are aware if you can't get the handheld to pair with the base unit and we will make your unit replacement a higher priority.